



Carolyn Shaw
 TLI Chairman
 District 69
 tli@toastmastersd69.org

Toastmasters Leadership Institute (TLI) Report 2018/2019

TLI Overview

This year under the stewardship of the PQD Alana Beale, the TLI Team worked to support District emphasis of “quality clubs” with a renewed focus on “improved quality and quantity of training events for club leaders”.

- Improve professional standards of club leader training representative of our brand “where leaders are made”
- Facilitate additional agenda district sponsored training events to improve skills of contest judges and trainers
- Support TLI Team with a shared best practice ‘TLI Toolbox’ so the team can focus time and efforts on high value transformational activities (coordinate training) and less on transactional activities (administrative, creating forms and flyers, etc.)

This year, the TLI Team have been more unified, working more closely together, regularly attending ZOOM meetings to set consistent agendas, share best practice, and collaborate on ideas for improvement to serve our members.

It has been a pleasure to work with the TLI Team this year. I am very proud of what has been achieved together, with the focus on improved quality and quantity of training that has been generally delivered across all divisions. I also acknowledge the dual roles that TLI Coordinators play – both as pivotal member of your Division leadership team, and as a key member of the District TLI Team as the representative.

Sending thanks and recognition to all our TLI Coordinators / Division PQDs, Andrew Grayson, Dawn Smith, Robert Green, John McLean, Martha Zeriga, Taflyn Fiola, and Warren Hayden, and additionally our Asst. TLI Coordinators in regions Jenny & Brian Duckworth and Paul Marangelli.

Club Leadership Training (CLT)

Division	Divison Director	Division PQD	No. Clubs *	Active Members	Add. New Members	Officers Total Number	Officers Trained Round 1	%	Officers Trained Min. 4	%	Officers Trained Round 2	%	Officers Trained Min. 4	%	
Brisbane	Jenny Bostock	Andrew Grayson	25	381	74	175	85	49%	17	68%	76	43%	12	48%	
Central	Marietta Wetzig	Dawn Smith	26	391	55	182	135	74%	25	96%	106	58%	19	73%	
Eastern	Kate Norris		30	496	82	210	104	50%	19	63%	98	47%	17	57%	
Moreton	Rodney Luck	Robert Green	15	268	27	105	76	72%	15	100%	59	56%	13	87%	
Northern	Heather Bruce	John McLean	23	323	42	161	104	65%	19	83%	89	55%	16	70%	
PNG	Jayaprasad Ramakrishna	Martha Zeriga	8	209	52	56	21	38%	4	50%	17	30%	2	25%	
Southern	Yvonne Selleck	Taflyn Fiola	24	391	88	168	121	72%	24	100%	114	68%	22	92%	
Western	Carolyn Becker	Warren Hayden	25	337	41	175	125	71%	21	84%	107	61%	19	76%	
District 69	Total 2018/2019	<i>* Excl. Ineligible, Suspended</i>	176	2,796	461	1,232	771	63%	144	82%	666	54%	120	68%	
District 69	Total 2017/2018	<i>Historical Comparison</i>						Above 90%		55%		49%			
District 69	Total 2016/2017	<i>Historical Comparison</i>						Above 75%		61%		47%			

Club Leadership Training (cont.) -

Generally, across all divisions, TLI worked to -

- Promote CLT to support better quality clubs through better trained leaders
- Improve % of total club officers trained, with a minimum of 4 club officers per club
- Improve standard of professional venues – universities, schools, hospitals and council/community centers
- Ensure club leader training was accessible and affordable with district sponsored venues, and costs to members only for recovery of catering
- Align with TI CLT curriculum and resources
- Delivered consistent Risk Management, Branding, and Pathways engagement
- Move towards one full day CLT training by 2019/2020

CLT Highlights –

- Most divisions had moved to full day CLT for both round 1 and round 2
- TLI working as a pivotal member in Division leadership teams & division leaders promoting training events
- Variety of programs, club engagement, member focused solutions, trying new things
- Marginal improvement on % total officers trained against prior two years
- Round 1 - well done to Moreton and Southern achieving 100% of clubs with minimum 4 officers trained, and Central, Northern and Western achieving more than 75%
- Round 2 – well done to Southern achieving more than 90%, and Moreton and Western more than 75%

CLT Lessons Learned –

- Earlier and more structured guidance on CLT curriculum (ensure core of round 1 and 2) as some deviation in divisions or instances of non-use of TI facilitator guides
- Be responsive and inclusive of member needs identified – e.g. incorporate Pathways base camp managers training in CLT curriculum
- Continue to push for more flexible/online delivery options for more regional locations where members have significant distances to travel (TBA - 2019/2020 CLT ZOOM trial approved)
- Visibility and clarity of other district events to avoid confusion for members (Future Leaders)
- Continue to drive improvement in professional standard of all training representative of 'where leaders are made'

District Sponsored Training

District set an additional agenda for delivery in 2018/2019. Well done to most divisions who facilitated these skills development sessions:

- FSTT From Speaker To Trainer – to grow our training teams in divisions. Both increase quantity of trainers and quality of training delivered.
- Speech Contest/Judges Training – to grow capability of our judges, and standard of speech contests.

Division	Division Director	Division PQD	Speech Contest / Judges Training	FSTT From Speaker to Trainer
Brisbane	Jenny Bostock	Andrew Grayson		
Central	Marietta Wetzig	Dawn Smith	Yes	Yes
Eastern	Kate Norris			
Moreton	Rodney Luck	Robert Green	35	18
Northern	Heather Bruce	John McLean	Yes	Yes
PNG	Jayaprasad Ramakrishna	Martha Zeriga		
Southern	Yvonne Selleck	Taflyn Fiola	21	15
Western	Carolyn Becker	Warren Hayden	18	Yes

Well done to Moreton Division who ran additional events in response to member needs:

- How to Run a Meeting – 35
- Pathways Educational – 100+

TLI Toolbox

One key role of the TLI Chair for 2018/2019, was to equip the TLI Coordinators with tools to carry out their role, so they could focus time and effort on higher value transformational work (coordinate training) and less time and effort on transactional work (administrative tasks, creating documents).

A TLI Toolbox was created this year, as a central repository for tools, worksheets, templates, and resources, provided in the form of a TLI USB. Moving forward, we will work to make available through a central file cloud-based medium.

The TLI Toolbox also drove improved consistency, professionalism and alignment with TI branding.

- TI Training Club Leaders Manual and all supporting Facilitator Guide resources
- TI brand manual and images
- TLI template event marketing flyers and resources
- CLT Planning worksheets and templates

TLI 2019/2020

Looking forward 2019/2020 –

- Re-alignment across all divisions of incoming Division Directors and Division PQDs. That is, incoming Division Director and Division PQD to take responsibility and lead for Round 1 CLT, with support and handover from outgoing team. The Division PQD serves to support the Division Director with their responsibility to deliver TLI/CLT training in their respective divisions.
- Incoming Division Directors will nominate Division PQD/TLI Coordinators with formal appointment by District Director.
- Move to 1 full day Club Leadership Training for both Round 1 and Round (min. 6 hours e.g. 9am-3pm), to drive better trained leaders that contribute to better quality clubs.
- Permission has been granted by TI for District 69 to deliver an “approved trial” of ZOOM CLT Round 1. This will not replace higher value face-2-face Club Leader Training in divisions. The premise of this training is to complement and support CLT training in divisions, with additional training options to achieve 100% of club officers trained.

Feedback

The outgoing TLI team 2018-2019, will debrief on what has worked well, and what we can improve – and pay forward to support our incoming TLI team 2019-2020.

As TLI Chair, I further invite and encourage direct feedback from Division Directors so that we may serve you and your incoming Division Directors better to deliver on your responsibilities to carry out TLI/CLT training in your respective divisions.

Feedback

Thank you to all TLI Coordinators, and supporting trainers throughout all divisions, and to our Division Directors and Areas Directors for your support and efforts to the TLI agenda this year. It only through our Division Leadership teams inclusive of Division PQDs working closely together, that we can best serve our members with quality training.

I look forward to continuing to serve as TLI Chair in 2019-2020 to build on the work the TLI team this year.

Carolyn Shaw
TLI Chair
District 69
tli@toastmastersd69.org