

# Minutes of District 69 Electronic Council Meeting – 15 September 2018 Held online and at Novotel Brisbane Airport, 6-8 The Circuit, Brisbane Airport QLD 4008

The meeting was called to order by District 69 Sergeant-at-Arms, Ian McLaren, who read the Mission of the District and handed the meeting over to the District Director Shane Cooper.

# 1. Introduction

The District Director Shane Cooper declared the first Toastmasters District 69 Electronic Council Meeting open at 3.10pm.

#### All present as recorded in Appendix A

#### 2. Acknowledgements

District Director Shane Cooper acknowledged the following Toastmasters:

 Past District Governors/Directors
 Barrie Fuller DTM (District Historian) Lesley Storkey DTM Marilyn Freeman DTM Christine Lennon DTM Joe Abbott DTM Paul Jensen DTM
 Immediate Past District Director
 Benjamin McCormick DTM

District Director Shane Cooper then introduced the members at the top table:

- Program Quality Director
- Club Growth Director
- District Administration Manager
- District Finance Manager
- District Public Relations Manager
- District Logistics Manager
- District Parliamentarian

Alana Beale DTM Barbara Nielsen ACG, ALB Sue Pinker DTM Hugh McVean CC, CL Simon Cornwill DTM Ian McLaren DTM Pam Holley ACS, ALS

# 3. <u>Quorum</u>

District Director Shane Cooper asked District Parliamentarian Pam Holley if there was a quorum present.

There being 191 Clubs in District 69, with one Club not registering a Vice President Education, there is therefore a potential of 381 votes for Presidents and Vice Presidents Education. As per District guidelines, a quorum would require 1/3 of this number which is 127.

There were 94 votes towards a quorum. There not being a quorum present, all decisions made today will have to be ratified by an electronic ballot of Clubs. There were also 39 votes registered for District Executive officers, giving a total voting strength of 133.

# 4. Voting Method

District Director Shane Cooper welcomed everyone to the District 69 Electronic Council Meeting and explained the following voting procedure:

- All discussion to be conducted through the chair.
- Each speaker would be acknowledged in turn.
- All speakers in the room should stand to address the meeting and state their name and role.
- Virtual attendees will be muted and will need to raise their hand physically or electronically by clicking the participant's icon at the bottom centre of the Zoom window.
- When called to speak, virtual attendees will need to unmute themselves in the bottom left corner of their screen.
- Virtual attendees to change their screen name to their name + role + Club name by right clicking their name and selecting "rename". This will ensure your name and Club can be recorded by the Parliamentarian and Administration Manager.
- When moving or seconding a motion, speakers to state their name and role for the benefit of the Administration Manager.
- Only voting delegates may move, second or vote on matters affecting the District. Others may participate in matters affecting this meeting.
- In consideration of time constraints, discussion will be limited to a maximum 3 minutes for a person raising a motion (with 2 minutes for right of reply), and 2 minutes for speakers speaking for and against the motion raised.
- Those voting in favour of a motion are to raise their hands physically. The same will apply for those voting against the motion.

# 5. Apologies for Non-Attendance

District Administration Manager Sue Pinker read out the apologies received before the meeting. District Director Shane Cooper asked for any additional apologies from the floor.

# All apologies are recorded in Appendix B

Moved: Yvonne Selleck, Southern Division Director, "That the apologies be accepted" Seconded: Kevin Sherry, Area 11 Director Motion carried.

# 6. Minutes of Previous Meeting

District Director Shane Cooper advised that the minutes of the previous District 69 Council Meeting held on 29<sup>th</sup> April 2018 had been posted on the District 69 Website and a link to those minutes had been provided by email to all voting delegates and are therefore taken as read.

It was noted that on page 7 Healthy Chatterers Club had been incorrectly referred to as Healthy Chatters Club.

Moved: Sue Pinker, District Administration Manager, "That the minutes of the District Executive Council Meeting held on the 29 April 2018, as circulated, be accepted as a true and correct record" Seconded: Robert Green, President of Clayfield Toastmasters Club Motion carried.

# 7. <u>Business arising from the minutes - NIL</u>

# 8. Correspondence

District Director Shane Cooper advised that a list of all correspondence since the last meeting had been provided online to all voting delegates.

Moved: Christine Lennon, Area 6 Director, "That the inwards correspondence be received and the outwards correspondence be endorsed" Seconded: Heather Bruce, Northern Division Director Motion carried.

# 9. <u>Business arising out of correspondence</u> – deferred to General Business

# 10. Finance Manager's Report

# **Budget and Finance Report in Appendix C**

The budget had been provided online to all voting delegates prior to the meeting. District Finance Manager Hugh McVean gave a verbal report and spoke on the budget. Balance of money held within the various divisions as at 31/8/18:

Brisbane	\$2794.74
Central	\$3768.62
Eastern	\$3658.80
Moreton	\$3102.36
Northern	\$3938.93
Southern	\$4876.17
Western	\$5096.08

District Director Shane Cooper advised that major changes to the budget template were implemented by Toastmasters International just before the Executive left for Chicago conference and that this had affected the initial budget substantially as an extra \$10000 had to be accounted for as a consequence of those changes.

District Director Shane Cooper spoke on the fact that we are a business and on the importance of all District executive submitting their budgets so that the District budget can accommodate all future claims.

Moved: Hugh McVean, District Finance Manager, "That the Finance Manager's Report as presented be received and the District 69 Budget as circulated be received" Seconded: Kate Norris, Eastern Division Director Motion carried.

# 11. <u>Reports</u>

# All reports in Appendix D

District Director Shane Cooper advised that the reports of the District Executive members and the Division Directors had been published on the District 69 website and a link to those had been provided to all voting delegates. Each person to move that their reports be received then amendments will be asked for and all reports then adopted in one motion.

# a) Senior District Executive

- Moved: Shane Cooper, District Director, "That the report of the District 69 Director be received"
- Moved: Alana Beale, Program Quality Director, "That the report of the District 69 Program Quality Director be received"
- Moved: Barbara Nielsen, Club Growth Director, "That the report of the District 69 Club Growth Director be received"

Moved: Sue Pinker, District Administration Manager, "That the report of the District 69 Administration Manager be received"

- Moved: Simon Cornwill, District Public Relations Manager, "That the report of the District 69 Public Relations Manager be received"
- Moved: Carolyn Becker, Western Division Director, "That the report of the Immediate Past District 69 Director, Ben McCormick, be received"
- b) Division Directors
  - Moved: Jenny Bostock, Brisbane Division Director, "That the report of the Brisbane Division Director be received"
  - Moved: Marietta Wetzig, Central Division Director, "That the report of the Central Division Director be received"
  - Moved: Kate Norris, Eastern Division Director, "That the report of the Eastern Division Director be received"
  - Moved: Rod Luck, Moreton Division Director, "That the report of the Moreton Division Director be received"
  - Moved: Heather Bruce, Northern Division Director, "That the report of the Northern Division Director be received"
  - Moved: Yvonne Selleck, Southern Division Director, "That the report of the Southern Division Director be received"
  - Moved: Carolyn Becker, Western Division Director, "That the report of the Western Division Director be received"

No report for Papua New Guinea Division received.

District Director Shane Cooper asked for any amendments to the reports, the only one being that Southern Division Director's report stated Gold Coast Club had 4 officers trained at Club Officer Training when in fact 6 members were trained.

Seconded: Mark Snow, Area 31 Director Motion carried.

Moved: Rod Luck, Moreton Division Director, "That the Senior District Executive reports and the Division Director's reports be adopted" Seconded: Warren Hayden, President of Springfield Lakes Club Motion carried.

# 12. General Business

#### a) Budget

The District Budget had been discussed previously in item 10. and a motion had been carried to have it received so it now needs to be adopted. General discussion at this time clarified a few points and as there was no further discussion, the motion was put.

Moved: Christine Lennon, Area 6 Director, "That the District 69 Budget be adopted" Seconded: Kevin Sherry, Area 11 Director Motion carried.

#### b) New Area Director nomination process

District Director Shane Cooper advised that Toastmasters International currently has a policy where the International Leadership Committee interviews all candidates nominating beforehand or from the floor and that style will be filtering down to all Districts in the not-too-distant future. For that reason, people will need to make a decision on whether they want to be a leader or a competitor as the nominations will need to be received by December therefore making any leadership nominees ineligible to be competitors.

#### c) Other Business

#### I. Hall of Fame

The Hall of Fame Event will be held on the 10<sup>th</sup> November 2018 at Caloundra Power Boat Club. This will be the first of its kind for District 69 and will be honouring all members who have awards pending for leadership, education, or years of service in the District. Two members have achieved 50 years' service this year and their achievement will be celebrated along with other awards.

The preference for District is for awards to be presented and recognized at this event but members may still choose to have their awards presented at a time and place of their choice.

More information will be sent out in the near future.

#### II. Finance Committee

Immediate Past District Director Ben McCormick set up the Finance Committee to make recommendations to District on changes to travel allowance, accommodation allowance and District accounting structures as well as a new accounting system to be introduced by Toastmasters International. District Director Shane Cooper advised that due to the changes in the budget template this committee will be extended.

# III. Realignment Committee

To alleviate problems encountered in previous years, realignment changes will be notified well in advance of the Annual District Council meeting with a Realignment Committee being formed before the 1<sup>st</sup> of December. The outcome will be bought before the Council Executive before the 26 January and released to the members at

an electronic meeting in March 2019 so they have from mid-March to May to make any changes to the amendments before it goes to the Annual District Council meeting.

## IV. Club Leader Training

District Director Shane Cooper congratulated Alana Beale, Program Quality Director, and the two Division Program Quality Directors whose Divisions had 100% Club Officers trained at the latest Club Officer Training sessions.

Shane also shared his vision that everyone in a Leadership role in any capacity in the District completes a Level One at least in a Pathway by the end of this year so that we have the knowledge to share with our members as we transition into Pathways.

# V. District Success Plan

The District 69 Success Plan has been posted on the D69 website. The current Executive and Division and Area Directors have had input into this and members are now asked to let the District Administration Manager Sue Pinker know if they have any suggestions for amendments. These will be taken into consideration by the Executive and amended if appropriate.

VI. **Changes to Area Director Nomination process** (*This was discussed at 12b*) *however further clarification on the process was requested*)

District Director Shane Cooper advised that Area Directors for the following year will now need to be nominated by the current Area Director at their Area Council meeting so that they can then be appointed. In the event of more than one nominee, the Area Council will elect one and that name then put forward to the nominating committee. This will mean the positions are filled earlier and that training can commence earlier and well before they take over their role.

- VII. Marilyn Freeman, President of Coolum Communicators, asked if the Toastmaster of the Year Award would be presented at the Hall of Fame event. District Director Shane Cooper replied in the affirmative.
- VIII. Kevin Croft, Vice President Education of Goalsetters, asked about District sponsorship of 5 Meet-Up accounts on a needs-basis mentioned in the Public Relations Manager's report, and questioned the value for money as compared to having Division accounts that could service more Clubs. Public Relations Manager Simon Cornwill replied through the chair by explaining the geographical problems involved which necessitated a 15-25km radius allowance for best performance. This is a pilot program for future expansion if necessary.
  - IX. Through Kate Norris, Eastern Division Director, Alison Watson, Vice President Education of Talk of The South Toastmasters Club, queried the mention of Clubs now to have 12 members to be in good standing as opposed to the previous requirement of 8 as mentioned in the report of the District Director. District Director Shane Cooper advised that in 2020 this will be implemented by Toastmasters International and he would like District 69 to start working towards this now and also advised that Toastmasters International will then require a Club Coach to be automatically appointed if a Club has less than 12 members.
  - X. Margaret Payne, President of Northern Nomads Advanced Toastmasters Club, asked about the changes to Area Director nominations previously discussed and asked if

nominating for a position next year, can she compete next year? Shane Cooper District Director advised in the affirmative and reminded all that the changes have not been implemented yet but will be in the future.

XI. Marilyn Freeman, President of Coolum Communicators, commended the Division Directors who used statistical-based reports in lieu of narrative- style reports and believed it gave a clearer picture of what's happening and would like to see more of it in future.

#### 13. Next District Electronic Council Meeting

The next District 69 Electronic Council Meeting will be held on Sunday 17<sup>th</sup> March 2019 commencing at 9.30am. This meeting will be completely electronic with only the top table meeting in one location. Every delegate at large and any District member will be invited to log in to this meeting to view it online. Only delegates at large will be able to vote. Six weeks out from that meeting there will be calls for Motions on Notice.

This will not replace the District 69 Council Meeting at the District 69 Conference in May 2019. This meeting today was a learning experience for all concerned and hopefully every member of the District will be able to be involved in the next Electronic Council Meeting in March.

#### 14. Closure of Meeting

There being no further business, District Director Shane Cooper thanked all concerned for attending and closed the first District 69 Electronic Council Meeting at 4.05pm.

Sue Pinker Signature of District 69 Administration Manager

Date: 15 September 2018

Shane Cooper Signature of District 69 Director Date: 15 September 2018

Distribution: All members of District 69 Top Table All District 69 Club Presidents All District 69 Club Secretaries All Area Directors All Division Directors District 69 Auditor Chair of the Past District Directors Advisory Committee

# APPENDIX A

Vote	Туре	Div		Club Name	Office	Last Name	First Name
Vote	Online	W	31	Country Chatters	CPRES	Abbott	Jennifer
Vote	Online	W	31	Country Chatters	CVPE	Abbott	Joe
Vote	Present	В	15	Westgate Toastmasters	CVPE	Anderson	Peter
Exec	Present			Brisbane	AD17	Anderson	Peter
Vote	Online	С	10	Hervey Bay Toastmasters Club	CVPE	Barsing	Gabriele
Vote	Present	E	26	Brisbane Speakers	CVPE	Beale	Alana
Exec	Present			D69 Exec	PQD	Beale	Alana
Exec	Present			Southern	AD34	Beatty	Ursula
Vote	Present	W	12	Toowoomba Toastmasters Club	CVPE	Becker	Carolyn
Vote	Present	W	29	Lockyer Valley Toastmasters Club	CVPE	Becker	Carolyn
Exec	Present			Western	WDD	Becker	Carolyn
Vote	Online	Ν	13	Tropic City Toastmasters Club	CVPE	Beer	Julie
Vote	Online	E	07	Redlands Club	CPRES	Blacklock	Donna
Exec	Present			Brisbane	BDD	Bostock	Jennifer
Vote	Present	В	15	DHS Brisbane Toastmasters Club	CVPE	Box	Lisa
Vote	Online	S	06	Robina Club	CVPE	Brake	Teresa
Vote	Present	Ν	02	Magnetic North	CPRES	Bruce	Heather
Exec	Present			Northern	NDD	Bruce	Heather
Exec	Present			Brisbane	AD36	Buckby	Denise
Vote	Online	S	06	Robina Club	CPRES	Buckley	Jane
Vote	Present	В	05	Forex	CPRES	Cairns	Graham
Vote	Present	E	26	Crest Toastmasters Club	CVPE	Cairns	Graham
Exec	Present			Brisbane	AD5	Cairns	Graham
Vote	Online	В	21	Young Achievers @ QUT	CVPE	Chin	YingLing
Exec	Present			D69 Exec	DD	Cooper	Shane
Vote	Present	С	16	Nambour Toastmasters Club	CVPE	Cornwill	Simon
Exec	Present			D69 Exec	PRM	Cornwill	Simon
Vote	Online	В	21	Goalsetters	VPE	Croft	Kevin
Vote	Online	М	19	Bunya Club	CPRES	Davies	Alexander
Vote	Online	С	42	USC Speakers Toastmasters Club	CVPE	Duckworth	Jenny
Vote	Online	E	26	Brisbane Speakers	CPRES	Dudaniec	Richard
Vote	Online	Ν	13	Tropic City Toastmasters Club	CPRES	Edmunds	Toni
Vote	Online	S	35	Elanora Early Morning Club	CVPE	Field	Linda
Vote	Online	S	06	Oasis on BroadBeach	CVPE	Finau	David
Vote	Online	С	16	Coolum Communicators	CPRES	Freeman	Marilyn
Vote	Online	С	22	Glasshouse Country Toastmasters Club	CVPE	Frizzo	Esther
Vote	Online	М	19	Western Suburbs Club	CVPE	Gard	Silvia
Vote	Online	В	21	Goalsetters	CPRES	Geethadevi	Sasibala
Vote	Online	М	18	Chermside Communicators	CVPE	Geethadevi	Sasibala
Vote	Online	В	15	DC Toastmasters Club	CPRES	Gilbert	lan
Vote	Online	С	28	Weblec Club	CVPE	Gilbert	Richard
Vote	Present	E	26	Mt Gravatt Toastmasters Club	CPRES	Grayson	Andrew
Vote	Present	М	19	Clayfield Toastmasters	CPRES	Green	Robert
Vote	Online	N	02	Willows Toastmasters Club	CVPE	Groves	Tim

Vote	Туре	Div	Area	Club Name	Office	Last Name	First Name
Vote	Present	С	28	G'Day Toastmasters Club	CVPE	Hansen	Marjory
Exec	Present			Central	AD10	Hansen	Marjory
Vote	Online	С	16	Nambour Toastmasters Club	CPRES	Hastings	Shirley
Vote	Present	W	11	Jacaranda 2000 Toastmasters Club	CVPE	Hayden	Warren
Vote	Present	W	11	Springfield Lakes Club	CPRES	Hayden	Warren
Vote	Online	С	22	The Comedy Club	CVPE	Head	Tracey
Vote	Online	С	22	The Comedy Club	CPRES	Horan	Clare
Vote	Online	S	23	Tweed Valley Club	CPRES	Huebel	Kerstin
Vote	Online	S	35	SCU Gold Coast Toastmasters Club	CVPE	Huebel	Kerstin
Vote	Online	Е	07	Redlands Club	CVPE	Hulsman	Kees
Exec	Present			Moreton	AD8	Jones	David
Exec	Present			Western	AD12	Juliana	Lorraine
Vote	Online	С	10	Hervey Bay Toastmasters Club	CPRES	Jurss	Karen
Vote	Online	С	22	Kawana Waters Club	CVPE	Кау	Frances
Vote	Online	С	42	Mercury's Motivators Club	CPRES	Кау	Frances
Vote	Online	W	01	Highfields Toastmasters Club	CVPE	King	Imogen
Exec	Present			Northern	AD14	Koutlis	Fiona
Vote	Present	E	07	Downunder Club	CPRES	Krafft	William
Exec	Present			Eastern	AD20	Krafft	William
Vote	Present	Ν	09	Cairns Toastmasters Club	CPRES	Lane	Caroline
Exec	Present			Northern	AD9	Lane	Caroline
Vote	Online	W	12	TT Toastmasters Club	CVPE	Lang	Alan
Exec	Present			Brisbane	AD21	Larter	Helen
Vote	Online	С	22	Inside Edge Club	CVPE	Law	Patricia
Vote	Online	В	21	111 Toastmasters Club	CPRES	Layton	Chrissy
Vote	Online	C	22	Caloundra Club	CVPE	Lehmann	Lorraine
Vote	Present	S	24	Nerang Toastmasters Club	CVPE	Lennon	Christine
Exec	Present			Southern	AD6	Lennon	Christine
Exec	Present			Moreton	MDD	Luck	Rodney
Vote	Online	W	01	Business Focus Toastmasters Club	CPRES	Marshall	Margaret
Vote	Present	С	42	Mercury's Motivators Club	CVPE	McConnell	Judith
Exec	Present			Central	AD22	McConnell	Judith
Exec	Online			D69 Exec	IPDD	McCormick	Ben
Vote	Online	E	37	Alpha - Endeavour Club	CVPE	McCullough	Paul
Vote	Present	S	06	Oasis on BroadBeach	CPRES	McLaren	lan
Vote	Present	S	35	Elanora Early Morning Club	CPRES	McLaren	lan
Vote	Present	N	02	Townsville City Council	CPRES	McLean	John
Exec	Present	ļ		D69 Exec	DFM	McVean	Hugh
Exec	Online	ļ		Northern	AD2	Murphy	Denis
Exec	Present	<u> </u>		D69 Exec	CGD	Nielsen	Barbara
Vote	Present	E	20	Leading Edge Toastmasters Club	CPRES	Norris	Kate
Exec	Present	ļ		Eastern	EDD	Norris	Kate
Exec	Present			Northern	AD32	Okulov	Gregory
Vote	Online	Μ	03	Narangba Valley	CPRES	Owens	Jenny
Vote	Online	M	08	Healthy Chatterers	CVPE	Owens	Jenny
Vote	Online	В	15	Brisbane Central Club	CVPE	Papamitros	Con

Vote	Туре	Div	Area	Club Name	Office	Last Name	First Name
Vote	Online	W	31	Northern Nomads Advanced	CPRES	Payne	Margaret
Exec	Present			Eastern	AD26	Perera	Anil
Exec	Present			D69 Exec	DAM	Pinker	Sue
Vote	Present	S	24	Upper Coomera Toastmasters Club	CPRES	Pleasant	Rachel
Exec	Present			Southern	AD24	Pleasant	Rachel
Vote	Online	В	05	SCALE Toastmasters	CPRES	Pramana	Valentinus
Vote	Online	В	21	1WS Toastmasters	CVPE	Reading	Emily
Vote	Online	Ν	32	Top Table Toastmasters	CPRES	Reghenzani	John
Vote	Online	Ν	09	Marlin Coast Club	CPRES	Ronai	Robert
Exec	Present			Central	AD28	Rowarth	Judith
Vote	Online	Е	26	Upper Mount Gravatt Toastmasters	CPRES	Sattha	Kaiyomerz
Vote	Online	E	20	Carina Toastmasters Club	CVPE	Scuderi	Leonard
Exec	Present			Southern	SDD	Selleck	Yvonne
Vote	Online	S	35	Palm Beach-Currumbin Club	CVPE	Shaw	Carolyn
Vote	Present	E	07	Downunder Club	CVPE	Sheppard	Terence
Vote	Present	Е	27	Daisy Hill Club	CVPE	Sheppard	Terence
Exec	Present			Eastern	AD7	Sheppard	Terence
Vote	Present	W	11	Ipswich Toastmasters Club	CPRES	Sherry	Kevin
Vote	Present	W	11	Heart of the City Toastmasters Club	CVPE	Sherry	Kevin
Exec	Present			Western	AD11	Sherry	Kevin
Vote	Present	Е	27	Logan Club	CPRES	Skorik	Katya
Vote	Present	S	24	BeChange Toastmasters	CPRES	Skorik	Katya
Exec	Present			Eastern	AD27	Skorik	Katya
Vote	Present	С	10	Wine & Dine Club	CPRES	Smith	Dawn
Exec	Present			Western	AD31	Snow	Mark
Vote	Online	W	29	Rosewood Club	CPRES	Spresser	Janet
Vote	Online	С	28	South Burnett Toastmasters Club	CPRES	Stewart	Bettina
Vote	Present	S	35	Leaders By Design	CPRES	Storkey	Lesley
Vote	Present	В	05	Forex	CVPE	Strickland	Adi
Exec	Present			Brisbane	AD15	Strickland	Adi
Vote	Online	S	23	Murwillumbah Club	CVPE	Taylor	Robyn
Vote	Present	В	15	DHS Brisbane Toastmasters Club	CPRES	Wainman	Taryn
Vote	Online	Μ	03	Caboolture Club	CPRES	Walker	Tracey
Exec	Present			Southern	AD23	Ware	Cate
Vote	Online	C	16	Noosa Toastmasters Club	CPRES	Waters	Irene
Vote	Online	S	23	Talk of The South Toastmasters Club	CVPE	Watson	Alison
Vote	Present	С	28	South Burnett Toastmasters Club	CVPE	Wetzig	Marietta
Exec	Present			Central	CDD	Wetzig	Marietta
Vote	Online	Ν	09	Kickstart Cairns	CVPE	Whyte	Alexander
Vote	Online	C	42	Maroochydore Toastmasters Club	CPRES	Williams	Jeff
Exec	Online			Central	AD42	Williams	Jeff
Vote	Online	W	11	Morning Talkers Club	CVPE	Williams	William
Vote	Online	В	21	Young Achievers @ QUT	CPRES	Xie	Yingfang

APPENDIX B			
Apologies fo	or District 69 I	Electronic Meeting 15	September 2018
Last Name	First Name	Office	Club Name
Baxter	Stella	President	St. George Toastmasters Club
Brewer	Peter	President	Westgate Toastmasters
Brown	John	Vice President Education	DC Toastmasters Club
Buttazzoni	Maria	President	Chermside Communicators
Buttazzoni	Maria	Area Director 18	
Chin	YingLing	Vice President Education	Young Achievers @ QUT
Cortis	Margaret	Vice President Education	Kilcoy Toastmasters Club
Crombie	Donald	President	Bribie Toastmasters Club
Gaudi	Dinah	Area Director 40	
Going	Chris	Vice President Education	Warwick Club
Greet	Pamela	Area Director 33	
Guice	Ruth	Vice President Education	Business Leaders Toastmasters Club
Guice	Ruth	Area Director 13	
Hannon	Ally	President	Boyd Park
Hannon	Ally	Vice President Education	Boyd Park
Hassall	Julia	President	Stanthorpe Toastmasters Club
Hennessy	Kim	Vice President Education	Maroochydore Toastmasters Club
Ноу	Neil	President	Entrepreneurs Capricorn Toastmasters Club
Hunter	Mark	Vice President Education	BeChange Toastmasters
Jahnke	Roland	President	SCU Gold Coast Toastmasters Club
James	Helen	President	1WS Toastmasters
Keating	Janine	Vice President Education	GLADSTONE TOASTMASTERS
Kellock	Zenda	Vice President Education	St. George Toastmasters Club
Kennelly	Patrick	President	Southport Club
Kerr	Bruce	Area Director 19	
Kidd	Katina	Vice President Education	Tweed Valley Club
King	Ingrid	President	Mad Chatters Toastmasters Club
King	Ingrid	Vice President Education	Mad Chatters Toastmasters Club
Kruglyakova	Elena	President	ACS Toastmasters Club
Lancaster	Mark	President	Caloundra Club
Louey	Michael	President	Southbank Toastmasters Club
Louey	Michael	Area Director 37	
Luther	Rianne	President	Carina Toastmasters Club

Last Name	First Name	Office	Club Name
Mayfield	Annette	Vice President Education	Adventurers Club
McRoberts	Peter	President	Brisbane Sunrise Speakers
Momberg	Christiane	Area Director 35	
Moore	Rod	President	Yandina Toastmasters
Moore	Sue	Vice President Education	Yandina Toastmasters
Moulton	Roger	Area Director 1	
Nano	Molien	Area Director 41	
Naranjo Cedeno	Danielle	Vice President Education	Brisbane City Council Toastmasters Club
Nason	James	President	Compass Toastmasters Club
Neaton	Suzanne	President	Rockhampton Boomerang Toastmasters Club
Omini	Akera	Area Director 38	
O'Rourke	Carmel	Vice President Education	Ipswich Toastmasters Club
Rego	Arthur	Vice President Education	Upper Mount Gravatt Toastmasters Club
San Antonio	Alma	Area Director 45	
Seaton	Keith	Vice President Education	Marlin Coast Club
Storkey	Mike	Vice President Education	Leaders By Design
Storkey	Mike	Past International President	
Sydenham	Glenda	Vice President Education	Caboolture Club
Tan	Tanya	Vice President Education	111 Toastmasters Club
Tankey	Suzanne	President	Weblec Club
Thomasson	Penny	President	Kawana Waters Club
Titus	Clare	Area Director 44	
Vecchio	Jan	President	Talk of The South Toastmasters Club
Whiteside	Rowena	Vice President Education	Top Table Toastmasters
Woodard	Christopher	Area Director 3	
Yearbury	Matthew	President	Daisy Hill Club
Zeriga	Martha		PNG TLI

# **APPENDIX C**

District 69 Budget and Narrative

Finance Manager	Club Growth Director	Program Quality Director	District Director	estimated receipts and expenditures for the district year. This budget directs the financial resources entrusted to the district toward achieving the district mission and will be presented to the district council for approval at its next meeting.	We, the undersigned, certify that this budget and narrative cover	District net income/(loss)		Other expense	Travel expense	Administration expense	Education & training expense	Communications & public relations expen	Marketing expense	TLI expense	Fundraising expense	Conference expense	Total revenue	Other revenue	Speech contest revenue	TLI revenue	Fundraising revenue	Membership revenue Conference revenue		Budget Currency: Fiscal Year
				he district tow	and narrative	(4,102)	5,886	846	1 500		1,500	180	1 400				1,784		150			1,634	Jul-18	69 AUD 2018-2019
Date	Date	Date	Date	This budget ard achieving uncil for	cover	(6,567)	8,686	846	010/1	1 010	5,000	180	1 500				2,119		150			1,969	Aug-18	
						17,080	17,741	846	9,000	+ 070	4,995	180	1 500				34,821		150			34,671	Sep-18	
Total Expenses	Administration expense Travel expense Other expense	Communications & public Speech contest expense	Education & training expense	Conference expense Fundraising expense District store expense Marketing expense		1,700	13,306	846	4 500	4,656	920	180	1 500		N		15,006		1 200			8,856	Oct-18	
CA	axpense	Communications & public relations expense Speech contest expense	ining expense	bense pense nse		(6,478)	14,910	846	3 000	1,860	5,900	180	2 500			•	8,432	-	300		-	2,882	Nov-18	
		ons expense				(1,579)	3,046	846	010			180	1 500				1,467		150			1,317	Dec-18	
184,638	6,620 40,000 10,152 <b>76,016</b>	2,160 17,084	38,875 38,875	47,947 1,800 20,000 69,747	Total	(2,119)	3,296	846	010	250		180	1 500				1,177	-	150			1,027	Jan-19	
100.0%	3.6% 21.7% 5.5%	1.2% 9.3%	21.1%	37.8%	Budget %	(22,925)	28,396	846	11 000	670	12,650	180	7 500				5,471		200			2,121	Feb-19	
P.S.R.	20.0% 30.0% 10.0%	25.0% 10.0%	30.0%	Unlimited	Policy Max	30,567	21,186	846	2 CPG	9,648	2,910	180	1 50				51,753	1,200	1 200			32,403	Mar-19	
	0.00	1				(3,120)	12,046	4,000	3/0		5,000	180	150				8,926		150			8,776	Apr-19	
be negative.	**The goal is to Year-end to be without creating	*This amount is provided Headquarters in an email	Remaining funds at Year-end (estimated)**	Balance Sheet as of June 30 2018 Retention amount needed on June 30, 2019*	Cash & Cash Equivalents per	(1,652)	52,993	846	3/0	1		1,500	150		110111	47 947	51,341		150			3,191	May-19	
	*The goal is to budget the Remaining funds Year-end to be as close to zero as possible without creating a loss. This amount should	"This amount is provided by World Headquarters in an email.	ts at Year-end	as of June 30, Int needed on	quivalents per	(323)	3,146	846	370	1.		1,600	150				2,823		150			2,673	Jun-19	
	**The goal is to budget the Remaining funds at Year-end to be as close to zero as possible without creating a loss. This amount should not	forld	119,605.21	144,434.72 25311.51		482	184,638	10,152	6,620	17,084	38,875	20,000	1,800			47 947	185,120	7,900	1,800			101,520	Total	

<b>TLI Net Income/(Loss)</b> -         TLI Net Income/(Loss) is to be neutral.       - <b>District Store Net Income/(Loss)</b> -         Based on previous years the district store will be cost natural. This expense in for badges (nameplates) for the members of the district as provided by a third party. The district covers the cost of some material. Badges can be ordered on lime at any time.	<ul> <li>At this time the plan is to conduct the District May conference in Brisbane at the Brisbane Expedition Centre.</li> <li>At this stage (awaiting sponsorship) the budget for this event is set at a negative. It is anticipated that sponsorship will be adjusted accordingly. The Area and Division Speech Contests (normally recorder as conferences) will now appear in the tab Speech Contest in accordance with guidance given by Toastmasters International Finance.</li> <li>The District May Conference is budgeted for 160 members at \$294.00 each. This is consistent with previous years when the conference was conducted in the city. Reduced accommodation with the adjacent motel (Rydges) has been arranged to reduce the district does not do any fundraising at district level. This activity may be conducted at Club, Area and Division levels and is restricted to local activities.</li> </ul>
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As per previous years there is not expected to be any other revenue provided to the district. If required the district will draw down on reserves to cover any immediate unpredicted costs.

# Marketing

# 20,000

Division Director respectively for contact. Continuous funding for marketing has been budgeted at \$20,000 spread over the year. generation campaign. So far the district has already generated leads in each area. These leads have been passed onto the PRM has targeted Brisbane and the Gold Coast. In September the PRM will be targeting Townsville and Cairns. The ad is a lead District 69 Facebook Page. One of them is lead generation. The ad is targeted at women aged 25-55. In the first two months the indications suggest that the right balance has been met in this area. The district is currently running a couple of promotions on the memberships and \$4800 on market rebuilding and coaching materials. This increase in expenditure should produce a ROE. Early expand the district to expand its digital footprint. \$10,950 of this money will be spent on building new clubs, \$2950 on retaining the district can develop and marketing plan to attract and retain members. This is also to allow expenditure on digital platforms to As this is a building year for club growth and membership retention the marketing budget has be set at \$20,000. This is to ensure

# **Communications and Public Relations**

This week we are targeting Townsville. Next week it will be in Cairns. The ad is a lead generation campaign. These leads have One of them is lead generation. The ad is targeted at women aged 25-55. So far we have targeted Brisbane and the Gold Coast. PR is now digital and not paper based. The district is currently running a couple of promotions on the District 69 Facebook Page. There has been a reduction in costs in communications and public relations as a lot of the material the district previously used for been passed onto the relevant Division Director respectively for contact.

2,160

Education and Training this year in the hope that the district can produce future leaders that are more prepared for the tasks that they are allocated. July and February will continue to be the main expediture periods for club officer training but additional training for future leaders is also planned for February. Training for the PNG District Officers will be conducted in PNG by a small team from the district in the January - February period in the hope of reducing training and travel costs. <b>Speech contest 17,084</b> There will be a huge increase in cost of speech contests this year as the income for these will be collected in other areas of the budget. The Area and Division Conferences have been removed for the conference Tab of the budget and placed in the speech contests in accordance with directions from Toastmasters International Finance. As the speech contests do not generate income it will result as a negative in Speech Contest. The conferences incomes howere will show as a profit. The District Finance Manager and Treasures will have to be aware to monitor both the Speech Contest and Conference. Tabs to establish the true profit/loss statements for Area and Division Conferences. <ul> <li> <b>6,20</b> </li> </ul> The district is electronically recorded to save activiting documents.                 The district is electronically recorded to save activities documents.                 The Administration budget has been reduced this year by \$2000 to allow the contribution to Toastmasters International (see other expenses tab).             Tayset             The Administration budget has
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		loasi mem inforr provi	Oth
		Ioastmasters International now require District 69 to pay \$846.00 a month or \$10,152 a year which equates to 10% of the membership revenue. This is the first year that the district has had to record this as 'Other Expenses' in the budget. This information was provided to the district trio when they were travelling to Chicago. A new budget template (this version) was also provided at that time.	Other Expenses
		evenue. T s provide at time.	ses
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		2 a year Other Exp new budg	
		wnich eq benses' ir et templa	
		ate (this	
		get. This version) v	10,152
		was also	52

# **APPENDIX D**

District 69 Reports



# **District Director Report**

# Education awards and other awards

This year the District will host its first Hall of Fame Night on 10 November 2018. Every member who has attained an education award will be recognised and celebrated. We will also honour those members who have attained time in service of Toastmasters.

There were 927 education awards attained by members of the District last year (2017-2018). This year (2018-2019) just over 160 members have already achieved education awards.

# Attendance at Club Officer Training

To date there have been 761 club officers trained. Only 72% of clubs achieved the minimum of four officers trained. Towards the end of last year and this year the Program Quality Director with the assistance of the Toastmasters Leadership Institute Coordinator have reviewed the training conducted in the District and re-aligned it to Toastmasters International training principles.

To those members who have attended training a number of times before and believe there is nothing new for them to learn then attend and mentor those that have not had exposure to this type of development. Experienced members will soon be needed by the District to take on club coaching roles so attending training is necessary to ensure you are up to date with the latest changes to policy and procedures.

# Membership

In the coming year Toastmasters International will introduce new standards for a club of good standing. Minimum membership will rise from 8 members to 12 members. Clubs with 12 members or less will automatically have a club coach appointed to them to help them return to charter strength.

# Distinguished Club Program Goals

Remember if you are looking after the members and giving them every opportunity to achieve their individual goals then the Distinguished Club Program Goals should be an outcome not a challenge. As we change over to Pathways, I would like to see everyone in a leadership role in the District (including me) attain at least Level 1 of Pathways this year. How can Presidents, Area Directors, Division Directors or the top table members offer advice about Pathways if we have not experienced it ourselves even at the lowest level.

# Selection of Area Directors Division Directors, Club Growth Directors, Program Quality Directors or District Directors

At the Conference in Chicago the Toastmasters International Board introduced a lot of changes around the leadership roles. Some will have ramifications for our future leaders. Area Directors (at their council meetings) have to nominate a candidate from their respective area for the role of Area Director for the following year. Where two or more candidates nominate the area will elect one to go forward to be appointed by the District director.

Members running from the floor for Division Director, Club Growth Director, Program Quality Director or District Director will have to go through the selection committee process just like every other candidate to determine their suitability for the role. I believe this will strengthen the District's future leadership qualities.

# Contests

Those of you who have read the new rulebook will know that the District is required to video all the International Speech Contestants and submit the video of the winner to World Headquarters. The District will have to make some decisions about what this means to the members competing.

While it is not a requirement for contestants to be recorded at any level, other than District, I am concerned that the live videoing at District may be a distraction for all contestants if it is the first time they have been exposed to it. There will be no retakes, no editing or amending the videos at District so contestants will have to be comfortable with their performance in front of a camera.

# Established Clubs and New Clubs

This year I have asked the Division Directors to concentrate on our existing clubs to ensure all the current member needs are being addressed. If we strengthen our current clubs and prevent them from closing before we move on to establish more clubs the members and the District will be in a better place to achieve our goals.

This is not to say we will not be establishing new clubs, but those new clubs will be established after careful consideration of the need to service the members in the area. I would ask that any member wishing to start a new club to contact the Club Growth Director (Barbara Nielsen) prior to submitting any applications (Form 1) to ensure the District is paying due care and attention to the current members.

# Other Information/Comments

There are a lot of changes going on in the District and I can understand some members (including me) are adverse to change for the sake of change. If any member has the belief that they can assist the District to improve let the relevant person responsible for the portfolio know. In most cases the District is moving forward slowly but if every member in every club pauses for a second and thinks about how these changes will assist them in achieving their long term goals I know the District will continue to improve.

I want to thank all the members of the District for their continued support in helping make this District great. It is through your continued effort that the District is able to support all clubs in achieving excellence and build new clubs.

Shane M Cooper District Director 2018-2019



email: bealefam@bigpond.com

6<sup>th</sup> September 2018

The Distinguished Toastmaster (DTM) award represents the highest level of educational achievement in Toastmasters. Congratulations to the following members for achieving the Distinguished Toastmaster Award:

Gabriele Barsing, Melinda Cornwill, Linda Hardstaff, Tracey Head, Kate Norris, Jenny Owens, Michelle Reid, Kevin Sherry, Dawn Smith, Marietta Wetzig.

# Top 10 clubs with highest education awards per 7/1 base membership

Club	Name	Educ awards	July 1 base	Ratio
5841	Palm Beach-Currumbin Club	8	16	0.500
6030	Nerang Toastmasters Club	8	16	0.500
5668510	Leading Edge Toastmasters Club	10	20	0.500
1825114	Yandina Toastmasters	8	18	0.444
6024	Hervey Bay Toastmasters Club	6	16	0.375
6648	Fraser Coast Toastmasters Club	4	13	0.308
4377	Elanora Early Morning Club	8	28	0.286
1024808	Northern Nomads Advanced Toastmasters	4	15	0.267
788704	Mt Sheridan Club	4	15	0.267
7636	Carina Toastmasters Club	4	15	0.267

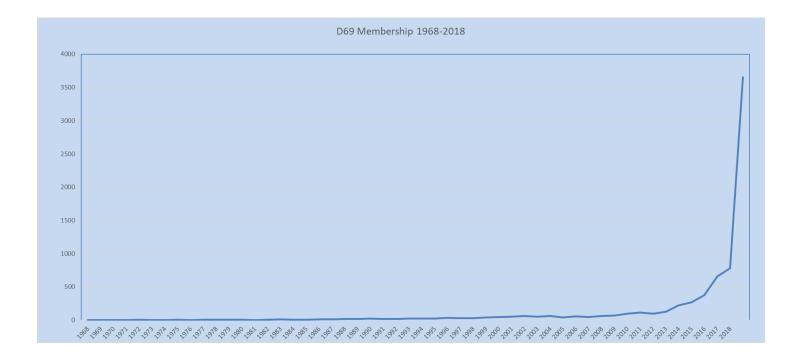
# Members qualifying for a Triple Crown as at 6<sup>th</sup> September 2018

Pushpa Vida, Gabriele Barsing, Nicky Jurd, Annette Mayfield, Ian McLaren, Kate Norris, Jenny Owens, Nerelle Penberthy, Valentinus Pramana, Leonard Scuderi, Kevin Sherry, Jan Vecchio.

# Education awards submitted since 1<sup>st</sup> July 2018 – Total 215

CC 28	DL1 9	EC5 1	LDREX 5	PM1 21	TC2 1			
CL 31	DL2 3	IP1 13	MS1 6	PM2 5	VC1 7			
ACB 5	DL3 1	IP2 1	MS2 1	PM3 3	VC2 1			
ACS 4	EC1 7	IP3 1	PI1 1	PM4 2	VC3 1			
ACG 6	EC2 2	IP5 1	PI2 1	PM5 1				
ALB 11	EC3 2	LD1 9	PI4 1	SR1 4				
ALS 13	EC4 2	LD4 1	PI5 1	TC1 2				

District 69 • Where Leaders Are Made PO Box 1788 Brisbane QLD 4001 TELEPHONE: 1300 30 40 69 • www.toastmastersd69.org



At the time of writing this report D69 has 3,655 memberships. Membership length/retention based on year of joining is tabled below:

1968 x 2	1980 x 4	1990 x 20	2000 x 47	2009 x 66
1969 x 1	1982 x 7	1991 x 15	2001 x 49	2010 x 98
1972 x 6	1983 x 11	1992 x 15	2002 x 63	2011 x 116
1973 x 1	1984 x 6	1993 x 22	2003 x 49	2012 x 99
1974 x 2	1985 x 8	1994 x 20	2004 x 64	2013 x 126
1975 x 6	1986 x 13	1995 x 25	2005 x 42	2014 x 223
1977 x 4	1987 x 12	1996 x 35	2006 x 55	2015 x 270
1978 x 3	1988 x 15	1997 x 28	2007 x 46	2016 x 376
1979 x 7	1989 x 16	1999 x 39	2008 x 60	2017 x 657
			YTD	2018 x 780

Something to think about! Retention of our members is directly linked to member satisfaction and a quality experience at club level. Our focus as leaders should be to listen to, engage with and provide a quality experience for all our members. Only then will we have any hope of improving our member retention rate.

For those divisions that are powered up and firing on all cylinders, a huge thank you. I look forward to celebrating with you as you achieve your Division and Area goals. I encourage those of you who are finding your feet to reach out and ask for assistance.

District 69 leaders... together we are great!

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# Barbara Nielsen D69 Club Growth Director 2018/2019

This year District 69 is aiming to be at least Distinguished, something we have missed for the past few years. To be Distinguished, we need 4 more paid clubs, 7,600 membership payments and 76 distinguished clubs. Together, we can achieve this by:

- Improving membership retention
- Growing existing clubs back towards charter strength
- Acting on opportunities to create more community and corporate clubs.

To achieve these goals, we need to focus on:

- Supporting clubs to have quality meetings
- Ensuring members have the opportunity to achieve their personal goals
- Providing valuable leadership training to members
- Understanding why we lose members and look for strategies to overcome problems
- Providing quality coaches to clubs that are struggling
- Provide experienced Toastmasters to sponsor and mentor new club

As Club Growth Director, my goals are to:

- Work closely with the Public Relations Manager to develop and deliver a positive marketing plan that benefits all clubs in the district
- Collate data from Area Director visit reports to identify strengths and weaknesses of clubs and to act promptly on any issues that need addressing
- To conduct entry and exit surveys of members to identify what strategies are most effective and to understand members needs.
- To monitor any leads that indicate the possibility of new club s and refer to Division Directors for follow up.
- To motivate Division and Area Directors in supporting their members to achieve excellence
- To demonstrate the four pillars on Integrity, Respect, Service and excellence in my own behaviour towards others.

Area Director reports have started trickling in and so far Central Division leads the way with 8 reports submitted, Southern Division runs a close second with 6 reports submitted. There are three other reports received. Area Directors should have visits planned so that reports can be submitted as soon as possible.

On a personal note, Chicago was my fifth International convention, but my first as a district leader. The experience was totally different. We completed 2 full days training with district leaders from around the world prior to the convention. We also had the responsibility of interviewing all candidates for election to the International board. This was a daunting but enlightening task as we had the responsibility of deciding which candidates we thought would best serve the members for the next few years. We also had to work with Hugh McVean and Ian McLaren on preparing and submitting the district budget and success plan before we left Chicago. There was little time for sight seeing as we worked hard for the benefit of our members. I am confident that the district is well served by Shane and Alana and I intend doing my utmost to serve the members well as part of the leadership team.

# **Barbara Nielsen**

**D69 Club Growth Director** 



# **Report of the District Administration Manager**

All correspondence received and sent has been filed electronically along with one physical letter that was scanned and then filed electronically.

On the 18<sup>th</sup> August 2018, the Notice of the Meeting for 15<sup>th</sup> September and the previous Council Minutes were emailed to all District Executive and sent out by Simon Cornwill Public Relations Manager, via Campaign Monitor, to all Presidents and Vice Presidents Education.

On the 7<sup>th</sup> September 2018, an email was sent to all District Executive, Presidents and Vice Presidents Education with meeting details and a link to the D69 website which provided an easy way to access the Agenda, the District 69 Budget and Narrative, the District 69 Success Plan and all Executive and Division Director Reports received up to that date. I acknowledge the help of Simon Cornwill again in posting those notices and providing the link.

As further reports and notices were added, they were then immediately accessible via the link and I believe this is the way to go for the future instead of multiple emails with multiple attachments. The correspondence list will also be added two days before the meeting in order to have the most current list available for the meeting.

A voice recorder has been purchased for current and future Administration Managers for the accurate recording of all meetings.

I would encourage all Clubs and members to make sure they notify Toastmasters International when they have a change of officers or a change of email address, as the lists provided by TI are where I and the administrators of Campaign Monitor access the information for address groups. This would ensure that all Clubs and members receive relevant information in a timely manner.

# Sue Pinker

District 69 Administration Manager 2018-2019



# **Public Relations Manager**

We have started the year off well in regards to Public Relations and Marketing.

The PRM and Club Growth Director have formulated a marketing budget that will bring in new members as well as supporting existing clubs.

PR Marketing will consist of Facebook ad campaigns as well as a select number of Meetup accounts.

We have already started to market via Facebook and over the past two months, we have increased the number of likes on our page to over 1000. We have been collecting leads across the Divisions and will continue to pass them onto the relevant Division Director. Those leads will then be passed on to the clubs.

The District will sponsor up to 5 meetup accounts on a needs basis. To be eligible for a meetup account a plan needs to be submitted by the Area Director. This plan requires a list of clubs being part of the account, their organisers from each club and a commitment to keep it active. We will monitor these accounts and give feedback where required.

As part of our marketing plan this year, we will be supporting existing clubs. We are in the process of producing a PR kit for each club in the District. Each kit will consist of flyers, booklets, a branded guest book and other sundries. We ask that when clubs receive these through their Area Directors, that they utilise this kit and create a PR / Visitors table at each meeting. This is all on brand and we expect that clubs will cease using any non-branded materials in the future. There will be reserves in stock for clubs that need more marketing materials for handouts at club meetings.

We are also in the process of creating several travelling marketing kits. This kit will be full of handouts, brochures, booklets etc..... This will be leant to clubs on a needs basis if they are having PR day or campaign. This could include a library or market stalls. At this stage, we will be creating a few kits across the Divisions to be shared around. We would expect a pull-up banner will accompany each kit.

As you can see, the District is focusing on its members and clubs and we are here to support each and every one of you.

Simon Cornwill DTM Public Relations Manager 2018-2019



# **Report of the Immediate Past District Director**

It was a privilege to watch the Trio carry out their training, fiduciary and voting obligations with such high energy and enthusiasm this year in Chicago. The team work on display showed the best of what our District has to offer.

The effort put in by the current and previous Finance Managers, Hugh McVean and Ian McLaren was also great to see. They both spent considerable days going through the District's budget and the new finance guidelines to ensure compliance. An excellent display of work ethic and commitment to our members.

As IPDD I am currently working on assembling the District Leadership Committee. At this stage the committee should be finalised around early October.

Nominations will be opened in October with the close date of 15 December 2018.

# **Benjamin McCormick IPDD**



# **Brisbane Division Report**

# 7th September 2018

Last year I found the role of Area 5 Director really enjoyable, but it didn't occur to me that I could become Brisbane Division Director. Kevin Croft and Mark Snow were instrumental in that eventuating, so I thank them for having confidence in me. Our Division team consists of Toastmasters with diverse talent and personalities and even though our Executive members are new to each other, we are all committed to the vision of clubs that are flourishing and members enjoying meetings. Experienced and inexperienced Toastmasters are willing to do whatever it takes to achieve success.

Since the previous Brisbane Division Report to District 69 at the April Conference, we have had:

- 2 Inactive Clubs recovered to be Active again.
- 1 Suspended Club re-established to be Active again.
- Total of 3 New Clubs during the year, including DHS chartering in April, and ITP chartering as at 30th June.

Our 2017-2018 year finished with 132 member awards, including 14 people qualifying for Triple Crown (Compared to only 8 members the previous year from the same clubs). Twelve of the 27 Active Clubs finished as Distinguished or above, of which 3 were Select Distinguished and 4 were President's Distinguished. There were Also 2 Distinguished Areas and 1 President's Distinguished Area out of the 6 Areas.

Brisbane Division finished with 1 more paid club than needed, but was only 1 membership payment short of achieving another Distinguished Club, which would have meant a Select Distinguished Area, and Brisbane being District 69's only President's Distinguished Division for the year. As such, the overall result was Select Distinguished Division, which is still a creditable achievement for a brand new Division.

Brisbane Division also supplied District 69's International Speech Contestant. Ally Hannon performed admirably In her heat at the World Championships in Chicago in August, and we congratulate her for representing us so well on the world stage.

I would also like to make a special mention of Mark Snow DTM, who was recognised officially at International Convention for being the first person in the world who achieved the Distinguished Toastmaster award which was 100% attributable to Pathways. That was only one of Mark's 55 personal awards in the 12 months.

So far this year, COT has improved upon last year's attendances in both regards. The number of clubs with 4 Officers attending in Round 1 training has increased from 15 to 17, and the overall number of officers has also increased from 79 up to 85.

Members of Brisbane Division have had the opportunity to become more confident in participating in Zoom meetings, thanks to the expertise of Graham Cairns.

On the social side, there have been several club anniversary celebrations held, including DC, Forex, API and ACS.

In closing, thank you to all those Toastmasters who not only offer information and advice but volunteer to do the tasks, who provide moral support and are there to listen.

I look forward to a successful year.

Jenny Bostock AC- G Brisbane Division Director 2018-19



# **Central Division**

• Educational Awards September 1, 2018

	Comm	L'ship	Path L1	Path L2	Path L3	Path L4	Path L5	Path L6
Total	6	14	11	1	0	1	1	2
Number								

Attendance at Club Officer Training

 Clubs with 4 or more trained
 = 93%
 11/28 clubs had 6 or 7 club officers trained
 = 39%
 2/28 had less than 4 trained
 = 7%

	Area 4 –	Area 10 – 5	Area 16 – 4	Area 22 –	Area 28 –	Area 42 –
	4 clubs	clubs	clubs	5 clubs	6 clubs	4 clubs
% at COT 1	57%	66%	82%	86%	74%	75%
Membership	3	2	3	4	3	6
increase						
Educational		2 Comm		4 Comm	1 Comm	
Awards	1 L'ship	4 L'ship	2 L'ship	2 L'ship	4 L'ship	1 L'ship
		4 Pwys	8 Pwys			1 Pwys
DCP Goals/	1 for	3, 1, 2 for 3	1, 5 for	1,1,2 for	2,1 for	1 for
clubs	1 club	clubs	2 clubs	3 clubs	2 clubs	1 club

• Contact with Area Directors

All Area Directors have their Speaking Contests in hand and have started making official club visits or have scheduled them. Publicity stalls, Speechcraft and Youth Leadership courses area being carried out across several Areas.

- Contests = in hand
- Clubs = all clubs intend to keep operating this year. Cooloola Coast is being encouraged to take on a Club Coach.
- New Clubs = 0
- Successors for Division Roles = 0
- Other Information/Comments -

Concerns – One of the biggest problems in the past, in several clubs, has been club Presidents who have not responded to emails, passed the emails on or shared information with any other club member. This has created a negative attitude and a lot of extra work for the incoming president to regenerate the enthusiasm in the club, especially in Area 4.

There are clubs which are only interested in their own club experience, and not interested in supporting other clubs or Toastmaster activities.

Through the regular contact from our Area Directors, there is improvement in this aspect to date.

Marietta Wetzig DTM Central Division Director 2018-2019



# Educational Awards

Eastern has submitted 34 educational awards in the first 2 months. 15 of these are Pathways awards, and 19 are from the traditional education program.

# **Club Officer Training**

Eastern had some great wins and also some challenges with Club Officer Training this round.

# Wins

# **New Presenters!**

Of the 16 presenters, 7 were first-timers. We made an effort to ensure there was a mix of experience and fresh views. All 7 of the new presenters put so much time and effort into preparing for their segment and all reported afterwards that they felt great having run their first training! Feedback for all trainers (old and new) has been so positive and supportive. (For the record, experienced presenters also put in time and effort, and were all excellent.)

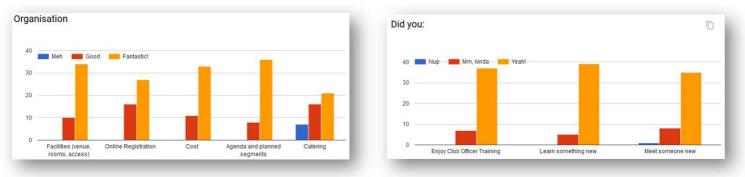
**Eastern Division Report** 

# **New Club Officers!**

This was the very *first* club leader training for 29.5% of attendees!

# Feedback!

Feedback was overwhelmingly positive (aside from challenges listed below). I am extremely happy with how the day went. Some of the high level feedback has been collated:



# Challenges

# Attendance!

On average, we have a younger population of club officers compared to other divisions, who find it exceptionally difficult to dedicate an entire day to training. The extended training time was cited over and over as a reason that so many were unable to attend. Even though the publicity was increased from last year, the attendance dropped significantly. Next round will be shorter to ensure that members who are trying to balance family, full time work and other commitments, have more incentive to not only attend training, but also commit to taking on club officer roles in future.

104 officers trained, from a total possible 203 officers (51%). Drop from 62%.

19 clubs achieved their minimum 4 officers trained, from a possible 29 clubs (66%). Drop from 75%.

# Catering!

We had almost 30 people more attend than had registered and therefore we found ourselves under-catered. We need to find a way to encourage people to register, and perhaps have a stricter system with on-the-day monitoring – no RSVP, no lunch!

# Membership

Membership currently stands at 590 in Eastern, with 33 dual/more members, making the body count 557.

# **New Clubs**

Well done to Mad Chatters who chartered in August!

# **DCP Goals**

2 months into the year, we have 5 clubs starting to achieve goals, with a total of 16 goals achieved so far.

# **Area Directors**

Before our term started and after the first round of DLT, the Eastern team sat down as a team and went through expectations of the year, timelines, conference date setting and other general information. I have kept in contact with each Area Director and have been so impressed with how much enthusiasm and effort is being put into each role. The questions being asked are intelligent and showing a deep level of commitment to their clubs. Conferences are all being planned, visits have been completed already and reports are starting to trickle in. Basically, I have a team of over-achievers, and it's amazing!

# Contests

Most clubs have held their club contests by now and are gearing up for their area contests.

A venue has been booked for the Eastern Division Conference, the Seven Hills Community Theatre. This is a fullyfunctioning venue with a highly professional look. I would like to offer Eastern as a "practise" for D69's conference, for the videoing requirement. It is possible to have a professional filming setup in this venue and perhaps discover any issues that may arise later in the year at the D69 conference.

# **Successors for Division Roles**

I have one of the Area Directors very interested in taking on the Division Director role next year. He is incredibly intelligent, enthusiastic and I would love to see him succeed and grow in this role, as I think he would be fantastic for this division.

Overall, I am really happy with how the division is progressing this year.

Kate Norris, DTM Eastern Division Director 2018-19



# **MORETON DIVISION**

# 8th September 2018

As your Moreton Division Director for this year, it gives me immense pride and pleasure to report to you our performance as a Division so far this year.

We have had a concentrated focus on Education and training, through the high quality leadership of Division Program Quality Officer and Division Parliamentarian Robert Green.

With the first round of Club Officer/Leader training taking place we have seen a high participation rate with 100% of our Division clubs acheiving 4 or more Officers trained. Thanks all of the club leaders coming out to participate in valuable learnings for their club at the Nundah Baptist church.

We saw a quality training session delivered at Narangba Bowls club, on how to hold effective business sessions and contest judges training, with 30 participants gaining invaluable insights into the requirements of club constitution and also club speech contests.

We will see further educational sessions on Pathways, Speaker to Trainer and many more opportunities for division members to seize.

Club Officer/Leader training will be held in December with the possibility of another session in February.

# Membership

We have had an increase of 31 member payments since 1<sup>st</sup> July 2018. This is a wonderful result.

I encourage all clubs to always go through a process of continuous improvement. This would make memberhip attraction a natural by-product of that improvement.

If the PR Officer marketed the club well and the Membership officer sealed the deal by seeing what each person wants to achieve from Toastmasters whether that be existing members or prospective members, then all clubs will experience success.

It is our people that are our Division's number one asset.

I have witnessed this first hand as I have visited some of the Division clubs.

Now it's our members time to shine in the contest arena, with the upcoming Area conferences. Area 3 16 September, Area 19 22 September, Area 18 27 October and Area 8 3 November 2018.

Our wonderful Area Directors, Chris Woodard, David Jones, Maria Buttazoni and Bruce Kerr have been extremely busy in arranging your area conference.

The Business sessions will be the members clubs opportunity to raise motions and be involved in the running of your areas. Your club winners will also be competing against other club winners. Good luck from Rod Luck.

# Leadership

Now is the time all clubs and areas should be starting to look at succession planning through the club success plan each club should have filled out at the start of the Toastmasters year.

At the area conferences you will be asked to nominate a successor to be Area Director next year. I know it seems quite early to be asking that. From first-hand experience, I cannot emphasise the importance of having the arrangements in place to enable the necessary transitions and the passing on of knowledge.

It pleases me greatly to see that 3 from 4 of the areas have a successor already willing to drive their area forward next year. These positions only come up once a year. Be the difference in your area.

I am also looking out for a nominee to fill the position of Division Director for next year. Please consider.

#### **Clubs in formation**

- Inspiring Speakers at Nundah
- Schneider Electrical
- Bracken Ridge
- Iron Bark

#### **Educational Achievements & DCP**

- Area 3 All 4 clubs have at least 1 CC or 1 Level 1 Pathways award
- Area 8 Pines 1 x Level 1, Peninsula 2 x Level 1 and 5 new members Healthy Chatterers 1 x DTM, 2 other leadership awards and 1 x Level 2 pathways
- Area 18 Stafford 3 new members, Powerlink 1 CL
- Area19 Bunya 2 x CL, 2 new members, RBWH 1 CL

I look forward to meeting all members of the Division as I continue to circulate throughout the Division.

Yours in Toastmasters

Rod Luck Moreton Division Director 2018/19



Northern Division Director Report 15<sup>th</sup> September 2018

Northern Division are linking together using District 69 zoom meeting. Our focus is communication. We in the North never let distance separate us but unite us (zoom us) together as a team united.

All clubs in the division are actively embracing Pathways. Area 39 Alice Spring Toastmasters, Area 9 Mt Sheridan Club, Area 9 Kickstart Cairns, Area 2 Townsville club, Area 2 Townsville City Council, Area 14 Mackey, Area 13 Business Leaders Toastmasters and Area 13 Tropic City Toastmasters. Many clubs are also providing opportunities for their members to finish their outstanding goals under the traditional manual programs. Area 2 Townsville City Council, Area 9 Kickstart Cairns and Cairns Toastmasters, Area 14 Mackay, Area 32 Mt Sheridan and Area 39 Alice Spring. Its excellent to see members achieving goals which show meetings are based on Toastmasters International traditional and new pathways agendas. A strong result all the way across the division. Way to go Northern Division – lets continue to ensure our members are ticking their boxes, achieving their goals and continuing their journey.

First Term Club Officer Training got off to an excellent start. The Area Director and I thank everyone for making this session so successful. Thank you to all the participants. Congratulations to Area 2 & Area 13 TLI Coordinator Era Erhardt, Congratulations to Area 14 TLI Coordinator Lynne O'Neill, Congratulations to Area 32 & 9 TLI Coordinator Ellen Sorbello, Congratulations to Area 39 Club Officer Training Presenter Mark Snow. The training sessions were overseen by the guiding, helpful and supportive John McLean Northern Division TLI Coordinator.

Over all, 19 of the 24 clubs in Northern Divisions achieved their minimum of 4 club officers trained – a superb achievement. This will be reflected as a positive toward each clubs Distinguished Club Program. Across the division Area 13 Business Leaders Toastmaster took the charge with all 7 officers attending training – scored. 6 clubs had 6 of the 7 officers attending the training across various Areas. The team of Northern Division Presidents stand the tallest with 22 of the 24 clubs in attendance. Congratulations to all who attended, presented, and coordinated. Club Leader Training session was a pleasing result.

Clubs Contests across the district are well underway and I am confident each club are preparing to send their best speaker to the next level at Area. Congratulations goes to all club participants. It's an exciting time when members come together in speech contest time. I hope you have enjoyed club contest time. And it was an opportunity to develop different skills, to hone and widen your Toastmaster skills. As the year rolls on Area conferences are due to start. Enjoy, unite and communicate. Looking forward to hearing all the exciting news from the Area Conferences.

In closing, take out your pen and add this event to your 2019 calendar. SAVE the DATE. Northern Division Conference., March 23<sup>rd</sup> & 24<sup>th</sup> 2019, Alice Spring.

Look forward to the year ahead and your continued support. Heather Bruce Northern Division Director

# **SOUTHERN DIVISION**

<u>CLUBS</u>		<u>NUMBERS</u>		CLUB VISITS	DCP	<u>сот</u>	<u>NEW</u>	PROSP	AWARDS
		<u>1.7.18</u>	<u>1.9.18</u>	ROUND 1	<u>GOALS</u>	ROUND 1	<u>CLUBS</u>	<u>CLUBS</u>	
AREA 6	Robina	26	28			7			
	Gold Coast	22	22		1	4			
	GCCC	19	22			4			
	Robina Sunrise	18	18			4			
	Oasis	23	23			6			
	Wyndham	11	11			6			
<u>AREA 23</u>	TOTS	16	16		1	6			
	Twin Towns	19	19	Complete		4			
	Murwillumbah	12	12	Complete	1	4			
	Tweed Valley	14	14	Complete		5			
<u>AREA 24</u>	Tamboine Mt	13	16	Incomplete		4			
	Nerang	16	17		4	5			
	BeChange	8	14		1	6			
	Upper Coomera	20	19			5	4.8.18	F	Rachel Pleasant, Triple Crown
AREA 34	Southport	35	42		1	4			
	S'port Endeavour	24	24			7			
	Runaway 2000	14	14			4			
	Helensvale DB	20	22			5			
	Grifith Guild	20	26		1				
AREA 35	Kings	10	11	Complete		4			
<u>AREA 33</u>	Elanora EM	28	30	Complete	С	4 5			
	Palm Beach Curr	28 16	30 16	Complete	2 4	5 4			
	LBD	16	16 17	complete	4				
	SCU	16	17			6 5			
	300	14	12			5			



# D69 Western Division – 30 June to 7 September 2018

# Educational awards (as at 5 September 2018)

Area	CC	CL	ACB/S/G	ALB/ALS	DTM	Pathways	LDREXC
Area 1			1	2		2	1
Area 11			2	1	1	10	1
Area 12		2				3	
Area 29		1				4	
Area 31						6	

# Attendance at Club Leader Training sessions

30 June 2018 – Area 31 Zoom 1 July 2018 – Toowoomba/Darling Downs 15 July 2018 – Ipswich/West Moreton

Area	Presidents	VPE	VPM	VPPR	SEC	TREAS	SAA	TOTAL
Area 1	3	5	4	3	5	3	3	26
Area 11	4	5	4	4	4	4	3	28
Area 12	2	3	3	3	4	2	2	19
Area 29	3	4	5	3	3	4	4	26
Area 31	4	5	5	5	4	5	1	29
TOTALS	16	22	21	18	20	18	13	128

Clubs with less than 4 attendees – Highfields Toastmasters Club (A1); Toowoomba City Club (A1); Compass Toastmasters Club (A12); Southern Cross Club (A12); TRC Toastmasters (A12 – "0"); and Rosewood Club (A29). Members from other Divisions and Districts also attended one of the above sessions.

# Additional training

15 August 2018 – Toastmasters Judging Workshop at the TRC Meeting Rooms, Toowoomba (18 attendees)

9 September 2018 – Toastmasters Speech Contest Judges Training at the Barry Jones Auditorium, 40 South Street, Ipswich (expecting at least 30 attendees plus there will be access via Zoom for remote members)

Western Division members have also attended Judges/Contest Training in other Divisions across District 69.

# DCP goals currently achieved

Area 1 - 2 Area 11 - 3 Area 12 - 2 Area 29 - 1 Area 31 - 0

# **Contact with Area Directors**

July 2018 – Face-to-face x 3, Zoom Meeting x 1, at Club Leader Training x 4; Emails; WD Facebook, *Western Express Bulletin;* and Phone calls August 2018 – Zoom meeting with 4 Area Directors; emails, WD Facebook and phone calls September 2018 (to date) – Face-to-face x 1; emails; WD Facebook, and phone calls

# **Contact with Toastmasters Leadership Institute Co-ordinators**

July 2018 – emails; and phone calls

August 2018 – Zoom Meeting x 3 TLI Co-ordinators (Ipswich/West Moreton) and Toowoomba/Darling Downs) and Area 31 Trainer; emails; and phone calls September 2018 (to date) – emails; and phone calls

**Membership** 

Area/Club	No. per Club	No. per Area
Area 1		106
Business Focus Toastmasters Club	22	
Darling Downs Toastmasters Club Inc.	32	
Highfields Toastmasters Club	8	
Stanthorpe Toastmasters Club	14	
Toowoomba City Club	12	
Warwick Club	18	
Area 11		83
Heart of the City Toastmasters Club	18	
Ipswich Toastmasters Club	23	
Jacaranda 2000 Toastmasters Club	12	
Morning Talkers Club	10	
Springfield Lakes Club	22	
Area 12		80
Compass Toastmasters Club	19	
Dalby Toastmasters Club	8	
Southern Cross Club	14	
Toowoomba Toastmasters Club	18	
TRC Toastmasters	9	
TT Toastmasters Club	12	
Area 29		80
City of Ipswich Toastmasters	15	
Icon Toastmasters	27	
Limestone Club	14	
Lockyer Valley Toastmasters Club	16	
Rosewood Club	8	
Area 31		59
Country Chatters	9	
Goondiwindi Club	13	
Northern Nomads Advanced	15	
Toastmasters		
Roma and District Toastmasters Club	10	
St. George Toastmasters Club	12	

# Contests

Western Division Clubs are currently holding their Club Speech Contests in readiness for their relevant Area Speech Contests.

# **Scheduled Area Speech Contests**

7 October 2018	Area 1
14 October 2018	Area 12
27 October 2018	Combined Areas 11 & 29
19 & 20 January 2018	Area 31

Scheduled Division Speech Contest

Wilsonton State High School Auditorium Wilsonton State High School Auditorium Norths Leagues Club, North Ipswich Tara

# Clubs

Clubs with Coaches - Highfields Toastmasters Club (A1) x 2

Clubs needing Coaches but not currently requested – Morning Talkers (A11); Dalby (A12), TRC Toastmasters (A12); Rosewood Club (A29). Country Chatters (A31) and Roma and Districts Toastmasters (A31)

# **New Clubs**

Nil currently identified. However, there have been Demonstration Meetings at the RAAF Base Amberley, and the USQ Ipswich and USQ Springfield campuses.

# Potential Successors for Division Roles (self-identification)

Area 1 Director	
Area 11 Director	James Fazl
Area 12 Director	James Nason
Area 29 Director	
Area 31 Director	

Western Division Director Kevin Sherry

# **Other Information/Comments**

Many regions of Western Division are currently drought-declared. This not only has an impact on potential member retention and new membership, but the ability for related communities to support their clubs. In saying this, Toastmasters clubs provide a powerful social, emotional and educative support network for those experiencing the consequences of drought in their regions.

# Submitted by Carolyn J. Becker on 7 September 2018 D69 Western Division Director 2018/19